



The Branch Manager
ONE Bank PLC

FT-02, Sl. No.

..... Branch

Subject : Request for Fund Transfer (RTGS / EFT)

Date:

D	D	M	M	Y	Y	Y	Y
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Dear Sir/Madam,

I/We want to transfer fund/money through RTGS / EFT facility from your Branch. I/We have read and understood and shall abide by all the terms and conditions of ONE Bank PLC as printed overleaf governing the transaction.

Required Service	
<input type="checkbox"/> Real Time Gross Settlement (RTGS)	<input type="checkbox"/> Electronic Fund Transfer (EFT)
Debit Account Details	
1 Account Number:	A/C Branch:
2 Account Name:	
3 Currency (Please put √):	<input type="checkbox"/> BDT <input type="checkbox"/> USD <input type="checkbox"/> GBP <input type="checkbox"/> JPY <input type="checkbox"/> EURO <input type="checkbox"/> CAD
4 Amount:	Figures: In words:
5 Applicant Mobile No.:	
6 Purpose of the Remittance:	
7 Relationship between the applicant & the beneficiary	
Credit Account Details	
1 Credit Account Number:	
2 Account Name:	
3 Name of the Bank:	
4 Name of the Branch:	
5 Routing Number:	

I/We agree with the prevailing rules, regulations and Terms & Conditions as printed overleaf relating to RTGS / EFT transaction(s).

Yours faithfully,

1st Applicant	2nd Applicant
Signature of the Applicant(s). Seal in case of Company / Firm to be affixed.	

Bank Use Only	
The request submitted by: <input type="checkbox"/> Account holder directly <input type="checkbox"/> By Bearer [Callback confirmation to the registered contact number as per AOF is mandatory in case the request is submitted by the bearer]	
Callback confirmation performed: Yes <input type="checkbox"/> By: <input type="text"/>	
Signature verified by: [Name & Designation]	
Signature: The transaction has been entered into the system as per details as mentioned above and processed as per the Transaction Profile (TP).	Signature Verified Seal:
Signature of Maker Name: _____	TRANSACTION EXECUTION SEAL (To be affixed after completion of the transaction)
Signature of Checker / Authorizer with PA No. Name: _____	

	Customer Copy (Filled by the Bank)	FT-02, Sl. No.								
		Date: <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y			
Certified that ONE Bank PLC..... Branch has received a RTGS / BEFTN request for the amount <input type="text"/>										
(In Words :.....) only from										
Mr./Ms..... Account No.										
to Bank Branch favouring Account (Title):										
..... Account No.....										
		Authorized Signature Name Seal								

Terms and Conditions of ONE Bank PLC for RTGS / EFT Transactions

1. RTGS will allow Credit Transactions to other Banks only; a valid RTGS payment is final and irrevocable.
2. The Bank will initiate a RTGS / EFT transaction within the stipulated time frame of Bangladesh Bank.
3. The customer would make sure fund availability in respective Account before requesting for RTGS / EFT transaction. The Bank shall not be liable for any delay to process any RTGS / EFT transaction due to fund unavailability.
4. The Bank shall not be liable for any losses emerged from any wrong information provided by the customer.
5. The Bank shall be entitled to levy or impose charges for RTGS / EFT transactions as announced by Bangladesh Bank time to time.
6. All RTGS / EFT transactions are subject to compliance of Money Laundering Prevention Act and Anti- Terrorism Act/any other laws of the country.
7. The Bank may decline to process any RTGS / EFT transaction on any account of the customer if the Bank in its sole discretion suspects fraud or illegality therein. The decision of the Bank with this regard shall be final and obligatory to the customer.
8. In case of any improper/unlawful/fraudulent use of RTGS / EFT transactions, the applicant / Customers will solely be liable to pay all relevant compensations / damages/fines etc. as estimated and / or stipulated by the Bank and / or any other authorities.
9. The customer agrees that the Bank will not be liable for any interruption if it is unable to provide services in connection with any customer accounts due to any kind of technical failure, natural disaster and some unavoidable circumstances.
10. Customer agrees that no special conditions shall be attached to any RTGS / EFT request under this agreement.
11. In case that customer requests the Bank to cancel or modify any RTGS / EFT request for whatever reason after submission of the RTGS / EFT request to the Bank, the Bank will make all reasonable efforts to comply with the Customer's request on a best effort basis. However, the Bank is not liable for any failure to cancel or modify the RTGS / EFT request, if such request is received at a time or under circumstances that renders the Bank unable to comply with the Customer's request. The Customer agrees that the RTGS request shall become irrevocable when it is executed by the Bank.
12. On receiving formal written request (letter, email, fax) from the Originating Financial Institution (OFI) to the Receiving Financial Institution (RFI) on valid ground like error, wrong account or amount, dual transfer, etc., return payment initiative is to be made same day immediately. The return payment will be made using the required message type / R 04 (meaning of R 04: Returned per originator/ Originating FI's request). However, issues related to misconduct of business can not be considered for return payment.
13. Settlement will be final and unconditional at the moment that the Settlement Accounts of Originating Bank (OB) and Receiving Bank (RB) have been debited and credited. There is no perceptible delay between the acceptance for Settlement and the final Settlement in RTGS System.
14. The Bank reserves the right to transfer / handover any information of RTGS / EFT transaction of any applicants / customers, without their knowledge or consent, to Bangladesh Bank or any law enforcing/security agencies, court of laws or any other lawful authorities.
15. These terms & conditions shall be governed by Bangladesh Real Time Gross Settlement (BD-RTGS) System Rules / EFT Rules of Bangladesh Bank.
16. The Bank in its sole discretion may amend these terms and conditions at any time complying BD-RTGS System Rules / EFT Rules.