

Corporate Head Quarter | 2/F HRC Bhaban
46 Kawran Bazar C. A.
Dhaka-1215, Bangladesh

Card Center | Card Center, Corporate HQ
Zaman Court (5th Floor)
45, Dilkusha Commercial Area, Dhaka-1000

Fax | +88 02 9562957
E-mail | cards@onebank.com.bd
Website | www.onebank.com.bd

24 Hour Helpline | 16269 (Mobile)
OBL Cards | +88 02 9577615, 9577598
Helpline | +880 96667 16269



Card Customer Service Form

Credit Card Debit Card Prepaid Card Card

Cardholder's Name:

Card No. :

Mobile No. : + 8 8

Please update the following changes in my card account:

Change of signature:	Existing Signature	New Signature
	<input type="text"/>	<input type="text"/>

Changing of My Address: Home Office

Existing Address:
Company/House Name:..... Designation
Address:.....
.....
T&T no: Home Office

New Address:
Company/House Name:..... Designation
Address:.....
.....
T&T no: Home Office

I am requesting for the followings :

- Active my card :
Re-issue/Replace card : Expired card Wrong Photo/Embossing Name Damaged card Lost card
 Others (Specify)
- Cancel/Close my card : Not much use Dissatisfy with the limit Dissatisfy with fees & charges Dissatisfy with service
 Any other reason (specify)
- Issue a new PIN : Lost PIN Forgotten PIN

E-mail Address Change : Mobile Number Change :
Existing E-mail address : Existing Mobile Number :
New E-mail Address : New Mobile Number :

I am requesting for the followings:

- Add of Auto Pay Instruction (Please insert your ONE Bank A/C#) Local International
Account number Branch
- Minimum Amount Due Total Current Balance % of Current Balance
- Enhance my card limit: Present limit: Expected Limit
- Limit Conversion: BDT to USD: USD to BDT:
- Removal of Lien:
- Advance Renewal:

Card Statement Mode: Post Email: @

SMS Alert: Enrollment/De-Enrollment: Mobile no: + 8 8

New Card Cheque Book

By signing I agree to the relevant Terms & Conditions of the item mentioned above.

Thanking you

Signature of Cardholder

Date:

Enclosed: NID Copy Passport Copy Salary Certificate/Trade License Bank Statement for months Others

For Bank Use Only:

- All Cards are destroyed : Yes No All Un-used Cheque leafs are destroyed Yes No
- Request Processed by Date Request Checked by Date