

## Internet Banking Password Reset Form

(To Reset Profile Password for OBL Internet Banking, need to fill up this form and submit to the OBPLC Branch from where you have collected User ID)

**An asterisk (\*) denotes a required field.**

Staff	Customer	Br. Code

To  
The Branch Manager

\_\_\_\_\_ Branch

ONE Bank PLC.

I/we am/are a registered User of your Internet Banking Service with My / Our following user details at your branch. Unfortunately, I/we have forgot the User Credentials (User ID/Password) for My / Our existing Internet Banking user and want to receive New User Credentials (Password) and I/we request you to do the same to facilitate using Internet Banking Service.

### Customer Information

Full Name\*:

Date Of Birth \*:

Current Address:

E-Mail\*:

Phone / Cell No\*:

(Please mention the valid active number, so that Bank can verify, if needed)

\* My Internet Banking Profile / User ID is:

### Account Information

Please also allow My/Our following Accounts with the requested Internet Banking User ID:

Customer/CIF ID:  Title of Account:

Type of Account:  SB  CD  SND  SINGLE  JOINT Account No:

### In case of multiple Customer /CIF ID

Customer/CIF ID:  Title of Account:

Type of Account:  SB  CD  SND  SINGLE  JOINT Account No:

Customer/CIF ID:	<input type="text"/>	Title of Account:	<input type="text"/>
Type of Account:	<input type="checkbox"/> SB <input type="checkbox"/> CD <input type="checkbox"/> SND <input type="checkbox"/> SINGLE <input type="checkbox"/> JOINT	Account No:	<input type="text"/>
Customer/CIF ID:	<input type="text"/>	Title of Account:	<input type="text"/>
Type of Account:	<input type="checkbox"/> SB <input type="checkbox"/> CD <input type="checkbox"/> SND <input type="checkbox"/> SINGLE <input type="checkbox"/> JOINT	Account No:	<input type="text"/>

**Customer Declaration**

I / we do hereby confirm that the information given above is true and complete and I /we agree to comply with the terms and conditions given at exiting user ID creation time regarding ONE Bank PLC Internet Banking Services. I /we also agree to be bound & controlled by the rules governing customer accounts with ONE Bank PLC.

DATE \_\_\_\_\_

SIGNATURE \_\_\_\_\_

**For Joint account, all account holders must also sign this form**

I/We undersigned declare that we have submitted an application for availing ONE Bank PLC Internet Banking services from your bank in respect of the Account(s) applied in the application. I/We hereby authorize the said First to view/access and conduct operations in the said Account(s) for and on my/our behalf.

I/We confirm/affirm and undertake that I/We have read and understood the terms and conditions for usage of the ONE Bank PLC Internet Banking services given at exiting user ID creation time and that I/We agree to abide by them.

**Name of Joint Account Holder(s)**

**Signatures of Joint Account Holder(s)**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

**For Branch use only**

We Confirmed that the above customer signatures are verified with the same recorded in Core Banking System (UBS).

Record Verified by \_\_\_\_\_

Branch Manager (Signature & Date) \_\_\_\_\_

**For IT use only**

User ID and Password Reset on :	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>
Login User ID for Reset Password:	<input type="text"/>
User ID and Password delivered on:	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>

Comments:

User ID & Password Reset by \_\_\_\_\_

User ID & Password Authorized By \_\_\_\_\_